SECURITY AND CONTROL WHEREVER YOU ARE.

YOUR HOUSE IS ALWAYS IN YOUR HANDS.

COMBIVOX / Cloud

CONTROL PANEL

24-hour connection between Control panel and Cloud through LAN module or GSM/GPRS dialer

USER

User management by Smartphone via Simplya Cloud APP and 24-hour receiving of alarm signallings and control panel status through push notifications

INSTALLER

Installer programming and remote assistance directly by PC via "Control panel Programming" software

Combivox Cloud is a powerful WEB Server for the technical programming and the User management of Combivox control panels and devices connected to it via DSL or GSM-GPRS module.

SIMPLE CONFIGURATION

No network or router programming is necessary for the connection of Combivox Cloud. The control panel can be connected to the Cloud through DSL line or integrated GSM-GPRS module.

SECURITY

Combivox Cloud is installed on one of the main Data center with geo redundancy and represents exclusively a link between System and User/Installer. The programming and the system status data are not saved in the storage and are only available on demand.

TECHNICAL PROGRAMMING

The IP address of Combivox Cloud is already set in the control panel: through a simple procedure, it is sufficient to activate the connection (via DSL or GPRS), to connect the control panel to the CLOUD 24 hours a day. After this step, the installer will be able to connect the control panel in order to carry out the programming and the remote assistance through the Control panel Programming software.

TECHNICAL MONITORING

In the Combivox Cloud website, you can find an Installer area, through which it is possible to monitor the system status with indications of technical faults and failed connections. Configuration for the sending of e-mail signallings on event (AC loss, battery low, no connection) to several e-mail addresses.

COMBIVOX SIM CARD

Available Combivox SIM card for Cloud services via GPRS connection. The SIM card guarantees Roaming with the main operators of the country concerned, by switching on the one with the strongest signal, thus limiting the lack of GSM coverage.

The SIM card includes 12 months of Cloud services, 100 SMS and 30 Voice minutes for sending alarm signallings to the telephone numbers not connected via APP.

USER FUNCTIONS

It is possible to access any system directly via Simplya Cloud APP (iOS and Android) to carry out all the Anti-theft and Home Automation functions both locally and remotely and receive live notifications concerning alarms, system status and faults (battery low, Cloud connection fault, etc.).

Monitoring and control

COMBIVOX CLOUD allows to monitor and manage your Security and Home automation system at any time and from anywhere in the world. The Cloud service is available for all Combivox control panels and devices that can be connected to the Internet via DSL and GPRS.

Live notifications

Combivox Cloud sends live notifications in case of alarms, faults and system status change directly on your Smartphone. Thanks to the simple and intuitive graphical interface of **Simplya Cloud APP,** you can rapidly access all the functions.
There are three types of services: **FREE, PREMIUM and PREMIUM SIM.**

Home automation

Through Combivox Cloud and Simplya Cloud APP, it is possible to manage all **Home automation functions** to control lights, rolling shutters and climate. Besides, by creating some **predefined macros,** it is possible to start the automatic and sequential execution of Anti-theft and Home automation functions (ex. macro "I go out": area arming, lights off, irrigation activation and garage opening).

Videoverification

Simplya Cloud APP also allows to connect up to 16 IP ONVIF cameras for each system configured, for both live visualization and Video verification in case of alarm.

SIMPLYA CLOUD App

Simplya Cloud is the exclusive APP for iOS and Android Smartphones for an integrated management of Anti-theft and Home automation functions of one or more configured Combivox control panels, through **COMBIVOX CLOUD** services and Videosurveillance functions *(public static IP address or with ddns service is necessary, free Combivox DDNS is available).*

Simplya Cloud is intuitive thanks to an interface with icons, based on the same platform of Simplya keypad. It makes the access to all functions very simple and rapid.

Simplya Cloud APP is suitable for Combivox control panels connected to the CLOUD via GSM/GPRS module (data SIM card with at least 100 Mb/month is necessary) or IP module through DSL connection.

COMBIVOX CLOUD allows a simplified configuration of the network settings without performing configurations on the router or asking your provider for a static IP address.

Besides, **push notifications** to the APP users and e-mail signallings are immediately sent in case of lack of system monitoring because of fault (no DSL line, no GPRS data connection) or tampering.

Also the Installer can access the system, thus being able to perform programming and maintenance activities with prior authorization of the user.

Anti-theft

You can access the system for area arming/disarming, zone monitoring or bypass, possible fault check (AC power loss, battery low, etc.).

Consultation of Control panel Event Log.

Possibility to manage more than one control panel.

Real-time notifications

H24-receiving of push notifications (*Combivox Cloud PREMIUM and PREMIUM SIM services*) *in* case of system status change (Arming and Disarming), faults (battery low, AC power loss, etc.) and alarms with event, area and zone identification.

Notification of Cloud connection fault in case of malfunction of DSL line or of GSM-GPRS data network or in case of system tampering.

Notification receiving also in case of multi-system management.

Home automation

You can access the system to manage Home automation functions. Lights on/off, activation/deactivation of rolling shutters, gate, etc., Climate management with possibility to adjust the temperature of different environments.

You can activate predefined macros in order to execute sequential Anti-theft and Home automation functions (area arming, lights off, irrigation activation, etc.).

Videoverification

Possibility to configure up to 16 ONVIF IP cameras for each control panel added (*necessary LAN module with DSL line and static IP address or any IP address and host name provided by a dynamic dns service - free Combivox ddns available),* for visualization and videoverification in case of alarm.

Cloud services

COMBIVOX CLOUD	FREE	PREMIUM PREMIUM SIM
Installer remote assistance	YES	YES
User Functions via APP:		
- monitoring with alert notification	NO	YES
- push notifications on event	NO	YES
- access to the control panel	Unlimited	Unlimited
- multi-User access *(system management by several users via APP)*	NO	YES
- Arming/ Disarming	YES	YES
- Zone monitoring	YES	YES
- Zone bypassing	YES	YES
- chime function	NO	YES
- event log consultation	NO	YES
- macro management	NO	YES
- light and command control	NO	YES
- climate management	NO	YES
- TVCC ONVIF IP camera live visualization (*)	NO	YES
- Multi-system management *(management of more systems on the same APP)*	NO	YES
- E-mail notifications	NO	YES

*(*) necessary Combivox IP module with DSL connection and **static IP address or any IP address and host name provided by a dynamic dns service** (free Combivox ddns available)*

Cloud fees*

PREMIUM COMBIVOX CLOUD	12 months	24 months	36 months
Pre-paid packages: control panel-cloud connection via Combivox IP module + DSL or other GSM/GPRS SIM card (min. 100 Mb/month)	€ 9,50	€ 16,50	€ 23,50
HOW TO ORDER	COD. 71.212	COD. 71.224	COD. 71.236

CLOUD COMBIVOX PREMIUM SIM	12-month activation	12-month renewal
Pre-paid SIM card: control panel-cloud connection via Combivox GSM/GPRS SIM card* * (Data-enabled SIM card + 30 Voice minutes + 100 SMS)	€ 81,00	€ 81,00
HOW TO ORDER	COD. 71.237	COD. 71.238

Voice Recharge + SMS for Combivox SIM card	*Combivox SIM card recharge for voice calls and SMS sending on control panel event NOTE: only if Cloud is active*
15 Voice minutes + 50 SMS	€ 22,00
HOW TO ORDER	COD. 71.239

* The indicated prices are VAT excluded.
The fees may be subject to changes without notice. Regularly consult the website combivoxcloud.com.

Payment services

PREMIUM payment packages (fees indicated in the table at the previous page) to use full Combivox Cloud services can be bought through a pre-paid SIM card directly from a Combivox dealer (reseller/installer).

The package of **PREMIUM** services (12, 24 and 36 months), for Cloud connection via Amicaweb or Smartweb IP module or through integrated GSM-GPRS module with Data SIM card (at least 100 Mb/Internet per month) of the local provider, is a SIM card with a numerical code, that can be activated in two different ways:
a) by Combivox Cloud web portal (combivoxcloud.com), through User and/or Installer management area;
b) via Simplya Cloud APP.

The package of **PREMIUM SIM** services for Cloud connection via integrated GSM-GPRS module, includes a Combivox GSM SIM card (*that can be used exclusively with Combivox control panels or devices connected to the Cloud*) Data-enabled to access to Cloud Premium services, 30 minutes for voice calls and 100 SMS for 12 months.
The PREMIUM SIM option can be renewed for further 12 months through a SIM card with a numerical code, which can be bought from a Combivox dealer (reseller/installer), and can be activated in the above-mentioned modes. If it is necessary, within the 12-month period, it will be possible to recharge the Voice traffic + SMS of, respectively, 15 minutes and 50 SMS, whose expiry coincides with the whole PREMIUM SIM package one (unused minutes and SMS will be reset at the package expiry date).

Registration for FREE, PREMIUM and PREMIUM SIM services

COMBIVOX CLOUD REGISTRATION FOR **FREE** SERVICE

1
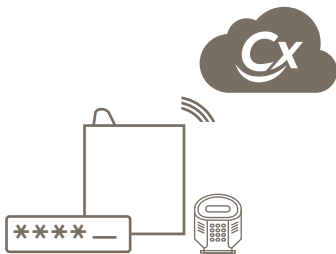
Activate the **connection between control panel and Cloud** by entering the **User authentication code.**

Note: Amicaweb Plus or Smartweb LAN module or DATA GPRS SIM card

necessary (at least 100 Mb/month)

2

Create your Master Account on combivoxcloud.com by entering your **e-mail (username) and password.**

Associate your Account to the control panel through the **User authentication code** and the control panel S/N (serial number). Activate the **FREE service.**

3

Download **Simplya Cloud APP** and configure the connection to the control panel by entering **username, password** and control panel S/N (serial number).
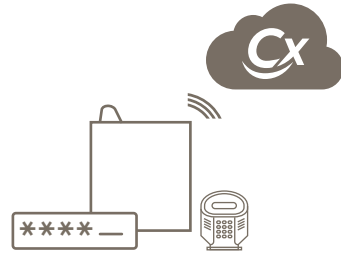
COMBIVOX CLOUD REGISTRATION FOR **PREMIUM** SERVICE

1

Buy the **Premium** package (12, 24 or 36 months) from your Combivox dealer (reseller/installer) to access the full range of CLOUD services.

2

Activate the **connection between control panel and Cloud** by entering the **User authentication code**.

Note: Amicaweb Plus or Smartweb LAN module or

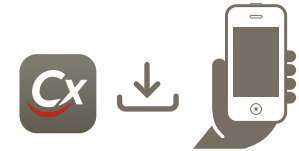*DATA GPRS SIM card necessary (at least 100 Mb/month)*

3

combivoxcloud.com

Create your Master Account on combivoxcloud.com by entering your **e-mail (username) and password.**

Associate your Account to the control panel through the **User authentication code** and the control panel S/N (serial number). Activate the service **by entering the PREMIUM package code.**

4

Download **Simplya Cloud APP** and configure the connection to the control panel by entering **username, password** and control panel S/N (serial number).

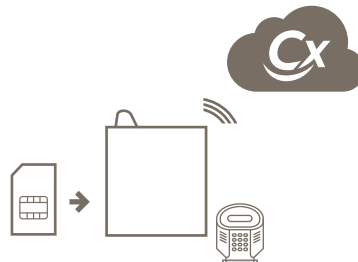The Service is active to access all the functions and to receive alarm and status notifications.

COMBIVOX CLOUD REGISTRATION FOR **PREMIUM SIM** SERVICE

1

Buy the **Combivox** prepaid **DATA** SIM card from your Combivox dealer (reseller/installer) to access the CLOUD **Premium SIM** Services.

2

Enter the Combivox SIM card in the control panel and activate the **Cloud connection** by entering the **User authentication code.**
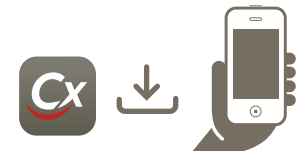
3

combivoxcloud.com

Create your Master Account on combivoxcloud.com by entering your **e-mail (username) and password.**

Associate your Account to the control panel through the **User authentication code** and the control panel S/N (serial number).

4

Download **Simplya Cloud APP** and configure the connection to the control panel by entering **username, password** and control panel S/N (serial number).

The Service is active to access all the functions and to receive alarm and status notifications.

OUR PHILOSOFY

As a leader in the **security and home automation** field, Combivox offers technological and innovative solutions since 1978.
High quality, **User friendliness** and **innovation** of the provided products and services, are the key words of a rapidly expanding company, which constantly looks for new products for its customers.

MADE IN ITALY

COMBIVOX
ENJOY LIFE, SAFELY.

COMBIVOX srl Unipersonale
Via Vito Giorgio lotto 126 Z.I.
Acquaviva delle Fonti (BA)
70021, Italy
Tel. +39 080.4686111 (15 linee r.a.)
Fax +39 080.4686139 HelpDesk +39 080.4686551
www.combivox.it